Appendix A - Complaints Breakdown

Between May 2010 and July 2012 matter were dealt with by the Standards Sub - Committee

Year	2010	2011	2012	2013	2014	2015
Total number of complaints	7	7	12 ¹	4	3	4
Member complains	Total 4	None	Total 4	Total 2	None	None
against member	1 [sent for investigation breach upheld]		1 [sent for investigation complaint withdrawn]	1 [sent for investigation no breach]		
	1 [sent for investigation no breach]		2 [sent for investigation no breach]	1 [local solution by monitoring officer]		
	2 [no further action]		1 [local solution by monitoring officer]			
Member of public	Total 1	Total 6	Total 8	Total 2	Total 3	42
complains against members	1 [sent for investigation no breach]	1 [sent for investigation no breach]	1 [sent for investigation no breach]	1 [sent for investigation no breach]	1 [sent for investigation local solution by monitoring	1 [local solution by monitoring officer]
		5 [no further	7 [no further	1 [no further		

¹ 5 received before July 2012 ² 2 still under investigation

Appendix A - Complaints Breakdown

Year	2010	2011	2012	2013	2014	2015
		action]	action]	action]	officer] 1 [sent for investigation no breach] 1 [no further action]	1 [no further action]
Officer complains against members	Total 2 1 [sent for investigation no breach] 1 [no further action]	Total 1 1 [sent for investigation breach upheld]	None	None	None	None